

ABSTRAK

Dengan perkembangan zaman sekarang, teknologi komunikasi berkembang begitu pesat, banyak bermunculannya berbagai alat telekomunikasi atau perhubungan yang canggih, seperti telepon, seluler, televisi, radio, telegram, faksimile dan lain sebagainya. Sistem layanan mandiri dapat dijadikan solusi untuk memberikan layanan prima kepada masyarakat sekaligus memberikan edukasi penerapan teknologi informasi kepada masyarakat. Dari hasil pengujian yang di dapat, makan dapat di simpulkan bahwa Sistem Mandiri pelayanan surat di desa sibadihon dalam proses pengajuan surat keterangan berdasarkan kebutuhan penduduk. Dapat membantu dan mempermudah staf dan pegawai di desa sibadihon, menghemat waktu dalam pengajuan surat keterangan, dan menciptakan desa mandiri.

Kata kunci : Mandiri, Pelayanan, Penduduk, Keterangan



ABSTRACT

With today's developments, communication technology is developing so rapidly, many sophisticated telecommunication or communication tools have emerged, such as telephone, cellular, television, radio, telegram, facsimile and so on. The self-service system can be used as a solution to provide excellent service to the community while providing education on the application of information technology to the community. From the test results obtained, it can be concluded that the Mandiri System for mail service in the village of Sibadihon is in the process of submitting a certificate based on the needs of the population. Can help and make it easier for staff and employees in the village of Sibadihon, save time in submitting a certificate, and create an independent village.

Keywords: *Independent, Service, Resident, Information*

